

Participatory Design in Academic Libraries

Methods, Findings, and Implementations

With introduction by Nancy Fried Foster
October 2012



 COUNCIL ON LIBRARY AND INFORMATION RESOURCES

“Participatory design is an approach to building spaces, services, and tools where the people who will use those things participate centrally in coming up with concepts and then designing the actual products.”

CLIR Workshops & Publications

<http://www.clir.org/pubs/reports/pub155/pub155.pdf>

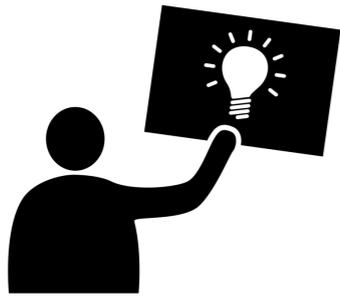
The people who will use the services participate centrally in designing and creating them.



Photo journals



Map making



Drawing / visioning



Crowd data gathering



Quick writing



Interviews / Focus Groups

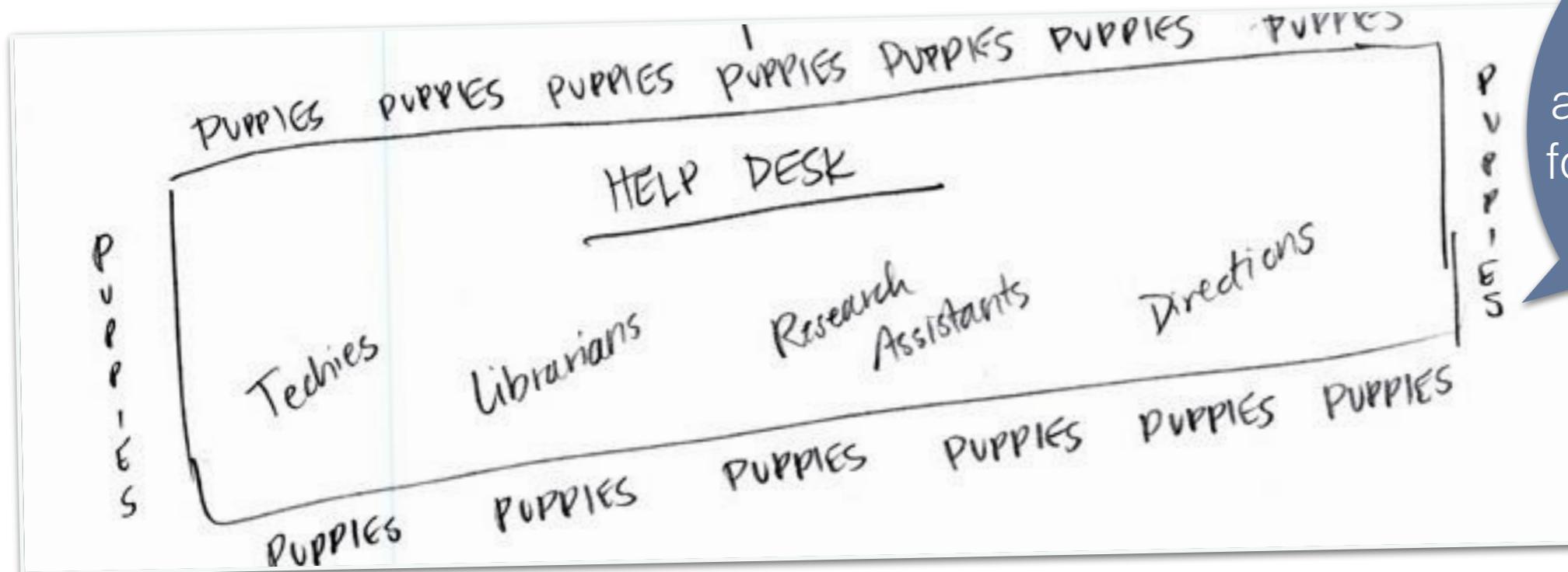
Participatory Design Techniques



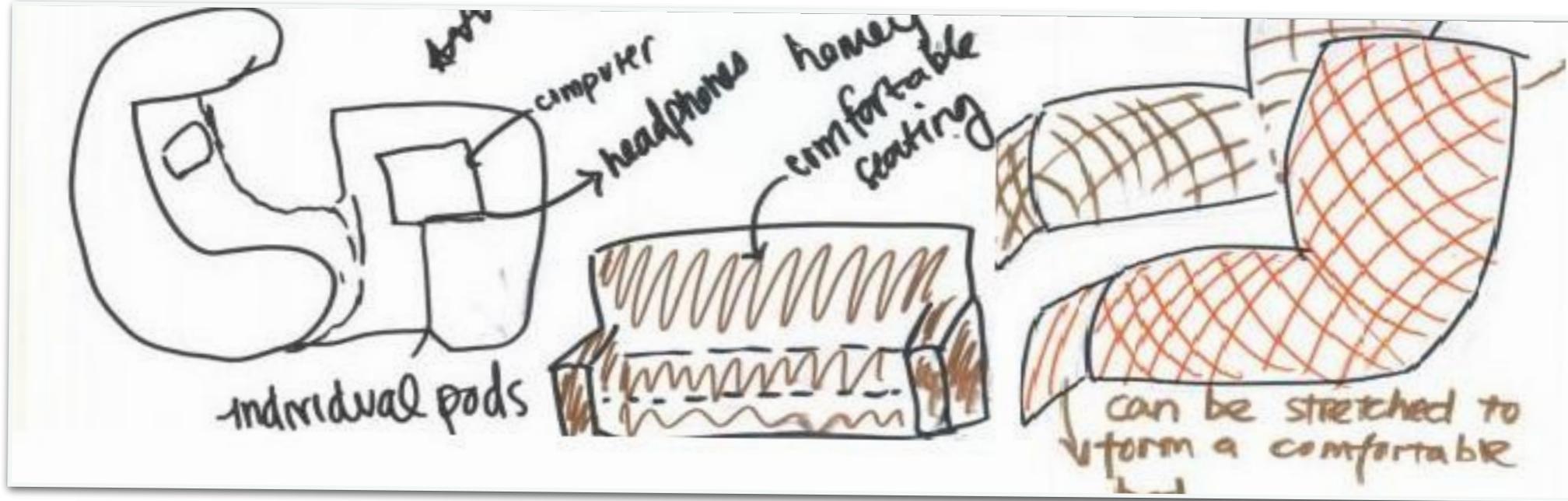
Claire LaPolt, Caroline Yee, Xuemin Zhong
with Prof. Beverly Lynch: Information Studies 228
46 Participants | avg. 29 minutes / interaction

What's in your ideal library?

Drawing and Conversation



What can we learn about student desires for academic services and spaces?



Participatory design: What can we learn?



Questions & Ideas?

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